From: Bill Hopfer
To: Microsoft ATR
Date: 1/28/02 8:20am
Subject: Microsoft Settlement

Bill Hopfer

2684 Seneca Drive

Jacksonville, FL 32259

January 27, 2002

Attorney General John Ashcroft

US Department of Justice

950 Pennsylvania Avenue, NW

Washington, DC 20530

Dear Mr. Ashcroft:

I am outraged that Microsoft was attacked three years ago. The antitrust suit has been less about reprimanding illegal activity than it has been about greed and jealousy. I would like to see this case settled as soon as possible; it has truly been a disgrace.

Microsoft puts out an excellent product and it has been good for the American public by standardizing software with Windows. Where would we be without such a user-friendly interface? Back at DOS or Basic, trying to communicate with the computer at various prompts and having to learn the language of the operating system in order to do so.

The settlement is good for the consumer. The consumer will benefit because Windows installation will not be mandatory on most computers and both computer makers and users will be allowed to reconfigure Windows as they see fit. Microsoft will accordingly reformat Windows so that it will support software alternatives.

| I am upset that Microsoft's competitors wish to continue the suit against the Microsoft Corporation. The has gone on far too long already. It is time to settle. I urge you to support the agreement reached last November. | is |
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| Sincerely, | |
| Bill Hopfer | |
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